

## When a visitor finds you through a Search engine.

Clicks on your ad and lands in your Website his mood is high towards the topic, service or product he or she is searching for and if you contact him in that very moment, your chances of initiating a sales cycle are higher than those you have when your contact or response arrives to his inbox hours later.

Customers are three times more likely to make a purchase if they have chatted with a live sales representative.

That is why a **LiveChat** function is effective as a complement for **SEO** and **PPC** campaigns. It allows the visitor to establish contact with you during the time-lapse when he is more open to initiate contact with a supplier (you!)

Our LiveChat services also lets you monitor website visitors as they browse your site in real-time and initiate a live chat conversation from your side for immediate real-time assistance and live chat.

LiveChat allows your business increase conversion rates and maximize the dollars spent in any campaign that drives traffic to your Website.

Our LiveChat service is a live chat and web monitoring program that starts a conversation with your prospects and increases the possibilities of conversion and higher sales.

We offer different annual **packages of LiveChat** with annual or monthly payment plans and a sliding scale pricing scheme that starts at **\$59** per one operator/month for ones site. For a **10 operator packages**, price per operator lowers to **\$35** per operator per month and for a **100 operators** packages is much lower (configuration costs apply for setting up the service).

## Some features you can benefit from LiveChat are:

**LiveChat Auto Visitor Invite.**- This “pro-active” feature allows you to automate/configure a timed chat invite graphic to pop up on a specific page of your website after a designated period of time.

**LiveChat Manual invite.**- Operators can invite visitors to chat. When an agent invites a user, an invite graphic will appear on the visitor's screen.

**Page Push.**- Operators can define a list of commonly viewed pages within their website and automatically "Push" customers to those pages. When a page is pushed, it will automatically change in the visitor's browser.

**Referral URL / Search Keywords.**- You can see what search engine and keywords visitors used to find your website.

**Smart Chat language translation for LiveChat.** Operators can intelligently speak the language of the visitor. Once the visitor language is identified, the operator chats in their own native language and the text sent back to the visitor will be automatically converted to the visitor's native language

**Different queues** for different departments.

**LiveChat** transfer function between operators and departments.

**EyeQ** feature that allows color-coded queue screens to gauge the performance and responses of the chat system by using certain colors for newly arriving chats, active chats, chat transfers and ended chats

**Additional domains** to operate through several Websites.

**Includes an administrative panel** to set-up operators and generate reports for every operator.

**Supervisor chat panel and Live Coaching** so trainees can be monitored and coached through chats by experienced agents during a chat session.

.... **And many more.**

Once available to only large companies, LiveChat is now affordable and within their reach. Installation takes a few steps.

Increase Conversion Rates. Increase sales and profits. Order LiveChat today.